## **Billing Policy Patient Information**



## Fees and payments

Bulli Medical Practice uses the Australian Medical Association fees as a guide to set our standard consultation fees and does not routinely bulk bill consultations.

The AMA reviews the fee schedule on 1st November annually which usually coincides with changes to the Medical Benefits Scheme. Bulli Medical Practice also reviews its fees in November.

Please see our website or ask at reception for our full fee schedule.

Payment is expected at the conclusion of each consultation. We accept payment via EFTPOS facilities (debit and credit card: Visa & Mastercard but do not accept American Express). We also accept payments via direct deposit (ask our reception staff for our bank details) or via our HotDoc payment platform.

Medicare rebates may be claimed by direct deposit into your nominated bank account at the finalisation of your account at reception. Alternatively, a receipt can be issued to claim in person at a Medicare office.

## Non-standard charges

Issues or requests with regards to billing must be discussed with the treating doctor (not reception staff) during the consultation.

Enhanced Primary Care items numbers such as Health Assessments and Care plans are routinely bulk billed through Medicare.

Patients who hold relevant Department of Veteran Affairs cards are bulk billed.

Bulli Medical Practice charges a reduced fee for patients who have a Health Care Card (e.g. Centrelink benefits, pensioners).

At times, a reduced follow-up consultation fee may apply to consultations which have a direct review shortly after a normal consultation. This is applied at the treating doctor's discretion.

Some patients at Bulli Medical Practice may be bulk billed if they have been assessed by their doctors to have extreme hardship.

## **Additional charges**

GPs and clinical staff advise patients of additional costs before treatments, investigations or procedures are performed by Bulli Medical Practice. Additional costs may include the following:

- Brief, standard and longer consultations
- Insurance reports (e.g. insurance and work-place medical assessments)
- Home/other visits.
- Excisions and surgical procedures
- Vaccinations
- Specialised dressings.